

PRIVACY POLICY

About Our Privacy Policy

This Privacy Policy outlines how Nacnad Store collects, uses, and protects your personal information when you interact with our website or purchase our products.

Who we are

Nacnad Store is an online and physical furniture store, making custom furniture products and Nacnad Blocks and Nacnad Accessories which can be used as building blocks to making complete furniture as sofas, bookshelves, room partitions, TV stands, bed side tables, office desks and others. Where we provide sale of our products on our physical stores and website

Any personal data provided or collected by Nacnad Store and is controlled by us.

Data Collection

We receive and store the information you provide to us, including:

- Contact Information: Name, address, phone number, email.
- Account Information: Password, online registration details.
- Payment Information: Credit card details, billing address.
- Order History: Purchase records, product preferences.
- Customer Feedback: Survey responses, reviews.
- Competition entries/submissions.



+254 712 039 896

f i d X-nacnadstore

www.nacnadstore.com

sales@nacnadstore.com

How We Share Your Personal Data

We may share your personal information with third-party service providers to:

- Fulfill Orders: Shipping carriers, payment processors.
- Provide Marketing Services: Email marketing platforms, advertising networks.
- Comply with Legal Requests: Law enforcement agencies, regulatory bodies.

How We Use Your Data

We use your personal information to:

- Process Orders: Fulfill your purchases, manage shipping.
- Provide Customer Support: Respond to inquiries, resolve issues.
- Improve Our Services: Analyze customer behavior, enhance our website.
- Personalize Your Experience: Recommend relevant products, tailor marketing.
- Comply with Legal Requirements: Adhere to applicable laws and regulations.
- Enabling you to participate in promotions, competitions and surveys.

Data Retention

Your Personal Data may be retained in a form that allows for identification only for as long as:

- We maintain an ongoing relationship with you. This will enable us to improve your experience with us and to ensure that you receive communications from us
- The duration of any period during which a person could bring a legal claim against us





Furniture Store
What's Your Story?

Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, or alteration.

We limit access to your personal data to our employees, contractors and any other third parties who have a business need to know. They will only process your personal data on our instructions and they are subject to a duty of confidentiality.

Your Rights

You have the right to:

- Access: Request a copy of your personal information.
- Rectification: Correct any inaccurate or incomplete information.
- Erasure: Request the deletion of your personal information.
- Restriction: Temporarily limit the processing of your data.
- Object: Oppose certain types of processing, such as direct marketing.



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Cookies

Suggested text: If you leave a comment on our site you may opt-in to saving your name, email address and website in cookies. These are for your convenience so that you do not have to fill in your details again when you leave another comment. These cookies will last for one year.

If you visit our login page, we will set a temporary cookie to determine if your browser accepts cookies. This cookie contains no personal data and is discarded when you close your browser.

When you log in, we will also set up several cookies to save your login information and your screen display choices. Login cookies last for two days, and screen options cookies last for a year. If you select "Remember Me", your login will persist for two weeks. If you log out of your account, the login cookies will be removed.

If you edit or publish an article, an additional cookie will be saved in your browser. This cookie includes no personal data and simply indicates the post ID of the article you just edited. It expires after 1 day.

Contact Us

If you have any questions or concerns about our Privacy Policy, please contact us at:

- Email: sales@nacnadstore.com
- Phone: +254712 039 896

Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website.

